

Priority ranking	Case characteristics	Target for initial site inspection	Comments
Top Priority	<ol style="list-style-type: none"> 1. Work to Listed Buildings. 2. Work to protected trees. 3. Development likely to have a serious impact on health or public safety. 	1 working day	In effect the approach would be as soon as possible to prevent irrevocable damage.
High Priority	<ol style="list-style-type: none"> 1. Development causing significant harm the quality of life of a significant number of local residents. 2. Development with some (less serious or immediately threatening) impact on health or public safety. 3. Development causing potential harm to a Conservation Area or Site of Special Scientific Interest. 4. Development potentially causing significant harm to the landscape. 	5 working days	Cases with these characteristics are inevitably themselves subject to assessment and judgement during triage – may require engagement with outside specialist bodies.
Medium Priority	<ol style="list-style-type: none"> 1. Development which causes limited harm to individuals and/or local communities. 2. Development other than of a wholly minor nature not falling within any other category. 	10 working days	
Other Priority	<ol style="list-style-type: none"> 1. Minor developments such as sheds, fences. 2. Most adverts. 3. Other minor breaches of planning conditions. 4. Minor departures from approved plans. 	As soon as resources allow, bearing in mind other priorities	